UtilitySpaces — Enterprise pricing guideline

Version 2 · 25 August 2026 · UtilitySpaces (Marwan Mohamed Mansour, sole trader, Cairo, Egypt) · support@utilityspaces.com · https://utilityspaces.com/pricing

UtilitySpaces is an agentic workspace for teams: AI agents with scoped access to a team's own applications, human approval on every outbound action, and a replayable audit trail. Three tiers are sold at a list price and can be bought online without speaking to anyone: **Starter $29**, **Team $79** and **Business $249** per month, each including the whole product and the whole team, with the ceilings published at https://utilityspaces.com/pricing.

Enterprise is not a fourth package. It is a scoped engagement for customers whose workload, data handling or commercial terms do not fit a published tier. Its price is set per customer within the band below, against what that customer actually asks for.

> **Published price band: $499 to $4,999 per month.** Every Enterprise quotation falls inside this band. A customer is told the exact monthly fee, in writing, before anything is charged, and no Enterprise subscription begins without a quotation the customer has accepted.

What moves the price within the band

The figures below are indicative contributions, not a menu of fixed products. They exist so a buyer can see, before asking for a quote, roughly what drives the number. A quotation may include any, all or none of them.

Driver	Indicative monthly contribution	What it covers
Baseline Enterprise subscription	**from $499**	The whole product with ceilings set by the quotation rather than by a published tier — agents, standing schedules, seats, connected runtimes, embedded views and storage are agreed rather than fixed.
Scale of unattended work	**$0 – $1,500**	Standing schedules and automated flows well beyond the Business tier, and the hosted execution to run them.
Hosted execution and dedicated capacity	**$0 – $1,500**	Agent work run on our infrastructure rather than the customer's own machines, up to and including capacity reserved for one customer. Sized to the workload described in the quotation.
Managed model access	**at cost + 25%**	Optional. Where a customer prefers not to bring their own provider key, model usage may be provided through us, billed at the provider's rate plus 25%, under a spend cap named in the quotation. Otherwise model usage stays a direct cost between the customer and their provider, and we take no margin on it.
Support and response commitments	**$0 – $1,000**	Any response time faster than our standard one business day, and any named contact or out-of-hours arrangement, is priced here. No response commitment exists unless the quotation states one.

Driver	Indicative monthly contribution	What it covers
Commercial and data-handling terms	**$0 – $1,000**	Non-standard contract terms, data-processing arrangements, security review support, invoicing terms, purchase-order and annual-billing arrangements.

Floor $499 per month. Ceiling $4,999 per month. A workload that would price above the ceiling is not sold as a subscription; we say so and decline, or agree a separate written arrangement that is not covered by this guideline.

Optional one-off services

Quoted separately from the monthly fee, and only when asked for.

Service	Indicative one-off price	Description
Guided onboarding	**$500 – $2,000**	Working sessions to connect the customer's applications, write their first standing schedules and set their approval gates.
Workflow build-out	**$1,000 – $5,000**	We design and configure agent workflows against the customer's own systems and hand over a written runbook. Always scoped and quoted in writing before any work starts.

What every Enterprise engagement includes

- The complete product. No feature is withheld from any paid tier of UtilitySpaces, so nothing has to be bought back at Enterprise.
- Human approval on outbound actions, and the hash-chained audit trail, on the same terms as every other tier.
- A written quotation stating the monthly fee, the ceilings, the billing cadence and the start date, accepted before the first invoice is raised.
- The same refund policy as every plan: a 14-day refund window on each payment for a valid reason, cancellation at any time effective at the end of the paid period, and pro-rata refunds where the service is materially broken and cannot be fixed. https://utilityspaces.com/refund-policy

What is never included unless the quotation says so

This is the part a buyer should read most carefully. Nothing in the "drivers" table above is provided by default. In particular there is no response-time commitment, no dedicated or reserved infrastructure, no onboarding time, no managed model access and no non-standard contractual term unless that specific item is written into the quotation the customer signs. Features that do not exist in the product are never sold: as of this version there is no single sign-on, no SCIM, no SOC 2 report and no two-factor authentication, on any tier.

How a quotation is produced

1. The customer submits the quotation form at https://utilityspaces.com/pricing, or emails support@utilityspaces.com.
2. We ask what the workload looks like: how much unattended work, how many people, whether execution runs on their machines or ours, what the data-handling and support expectations are.

3. We send a written quotation stating the monthly fee within the band above, anything one-off, what is included, the billing cadence and the start date.
4. Nothing is invoiced until the customer accepts that quotation in writing. Enterprise subscriptions are invoiced, and may be settled by card through our merchant of record or by bank transfer.

Published at https://utilityspaces.com/enterprise-pricing-guideline.pdf and linked from the pricing page, the FAQ and the terms of service. Prices are in US dollars and exclude any sales tax or VAT applied at checkout by the merchant of record. Starter, Team and Business prices are read from the same constants the invoices are raised from and are shown at https://utilityspaces.com/pricing. This guideline may be revised; the version in force when a quotation is issued is the one that applies to it.